

15 Year Residential/ 5 Year Light Commercial Warranty



LUXURY VINYL

12MIL LVT

2017

## Luxury Vinyl

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### Limited Residential Warranty

Eternity warrants that its flooring will be free from manufacturing defects and for a number of years\* following the date of purchase (specified below) under normal household or light commercial use and proper maintenance, will not wear, fade, or stain resulting in loss of original pattern and color. This limited warranty only applies provided the flooring covered by this warranty is installed and maintained per the Eternity installation and maintenance guide.

- *Wear* must be through the wear layer to the degree that the printed pattern is affected or altered
- *Fade* must be to the degree that the floor is permanently discolored
- *Stain* must be from normal household cleaning agents, chemicals or routine care & maintenance

\*15 years normal residential use or 5 years light commercial use

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### Before Installation

Eternity warrants that its flooring is free of visual defects. You and/or your installer should carefully inspect each piece before installation. Any pieces that appear to have defects should not be installed. Eternity will not be responsible for any claim for flooring installed with visual defects.

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### Installation

This warranty covers materials and fair market-value labor if professional installation was paid for when the flooring was originally installed. All other instructions contained in the current installation guide must be followed when installing Eternity floors or this warranty will be voided. Please check [www.eterinityflooring.com](http://www.eterinityflooring.com) for the current guide.

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### Replacement/Repairs

Eternity reserves the right to repair any flooring and/or to use its own source to obtain an installer for replacement flooring. If Eternity repairs or replaces any flooring as a result of a warranty claim, you will be required to clear, at your own expense, any items placed over the affected areas subsequent to the original installation. In the event that Eternity repairs or replaced any flooring covered under this limited warranty, this limited warranty shall remain in effect with respect to such flooring for a period limited to the remaining eligible duration of the original limited warranty.

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### Limited Warranty Terms & Conditions

If a defect covered by this limited warranty is found within the warrant period and reported in writing to the merchant from which the flooring was purchased, Eternity will supply new flooring material of similar color, pattern and quality to replace the defective area. Eternity will also pay fair market-value labor if professional installation was paid for when the flooring was originally installed. Labor costs will not be covered if professional installation was not paid for when the flooring was originally installed.

Eternity reserves the right to inspect any flooring, request samples, secure photographs or any other information as may be required to ascertain the nature of any claim under this limited warranty.

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### Exclusions

The following are not covered by this limited warranty:

- Dissatisfaction or damage due to improper installation or maintenance
- Damage caused by fire or burns, intentional abuse, flooding, construction or installation
- Damage caused by vacuum cleaner beater bar, indentations or damage caused by improper rolling loads, caster wheels, chairs or other furniture without proper floor protectors and cuts from sharp objects.
- Surface scratches or scuffing
- Changes in color or sheen from exposure to sunlight or due to use of rubber backed mats
- Exterior application
- Loss of gloss
- Minor shading, color, or texture differences between samples or printed color photographs or illustrations and delivered product
- Flooring sold as irregulars, trial grade material, or "as-is"
- This limited warranty is void if, prior to installation, this flooring is not acclimated to room temperature (between 65-85 degrees Fahrenheit) at j site between 24 and 48 hours and, if post-installation, such flooring is not continuously maintained at such temperature.
- Loss due to loss of time, inconvenience, incidental expenses (such as telephone calls, labor and/or materials) incurred in the removal or reinstallation of the affected material, and any other incidental or consequential damages

Some states do not allow the exclusion or limitation of incidental or consequential damages so that the above limitations and exclusions, may not apply. Your limited warranty gives you specific legal rights, and you may have other legal rights, which vary from state to state. This limited warranty is in lieu of any other warranties, expressed or implied. Please keep your receipt or obtain it from the original purchaser. Eternity requires the receipt in order to verify date of purchase to help resolve any problems.

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### Warranty Owner

This limited warranty applies to only the original purchaser and the original installation site and is not transferable and, with respect to the residential warranty, applies only to a resident homeowner.